



NICE Inform™
Incident Information Management Solution

Insight from Interactions™

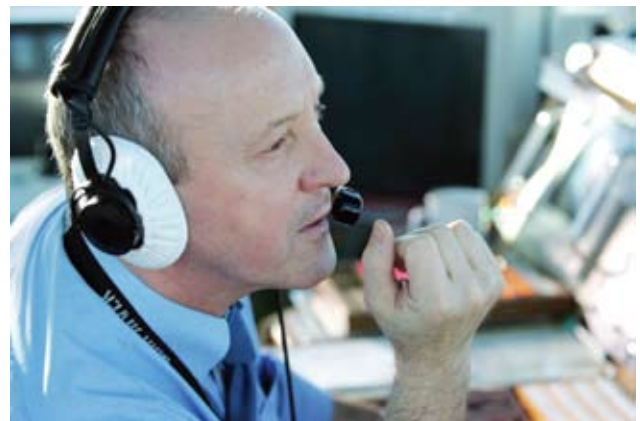
NICE®



A TRUSTED SOLUTIONS PROVIDER FOR AIR TRAFFIC CONTROL

NICE Air Traffic Control (ATC) solutions are installed and operating in over 1,300 ATC centres and airports worldwide, including the world's 30 busiest airports.

NICE has a long standing history and commitment to its customers within the ATC market, we understand the necessity for high quality, reliability and integrity for all parts of the recording and incident management solution – applications, software, hardware, platforms, infrastructure and service.



The Need for ATC Recording and Management Solutions

ATC provides a fundamental and crucial role in the safe and efficient movement of air traffic throughout the world. With the increased demands of 21st century air travel, even greater pressures are being applied to air travel infrastructure and the management solutions that support it. Pressures to reduce time and costs, while increasing efficiency and safety, are a common goal for ATC, globally.

As well as being paramount for safety and training purposes, ATC voice recording is a mandatory, legal requirement based upon ICAO resolutions.



Advanced ATC Incident Management with NICE Inform™

To meet the unique needs and challenges faced by ATC, NICE has developed the NICE Inform™ Incident Information Management Solution. Fully integrated with the existing NICE digital voice and video recording systems, NICE Inform enables rapid and thorough investigation to review any incident for investigative or training purposes.

CAPTURE – Record and Store – Audio, CCTV, VoIP, texts, emails, flight plans, screen images and radar

SEARCH – Time, Cost, Resource Savings – Advanced search parameters for all multimedia inputs

RECONSTRUCT – The Complete Picture – See the 360° view of an incident that really matters

ORGANISE – Focused and Relevant – Electronic folders to compile incident specific information

DISTRIBUTE – Secure Sharing and Interoperability – Authenticated, audited incident material on DVD or email

Simplifying the processes of Capture, Search, Reconstruction, Organisation and Distribution, NICE Inform allows the authorised User, immediate access to the data, allowing it to be synchronised and replayed exactly as it happened. The recorded multimedia, whether it be air-to-ground radio, CCTV, telephony, appended flight plans, photos, radar screen captures and more, can then be reviewed, tagged and organised in a secured incident folder, then quarantined for a specific retention period. Moreover, NICE Inform facilitates secure incident information sharing within and among airport and aviation associations and can dramatically accelerate air traffic investigations.

NICE THE TRUSTED SUPPLIER TO ATC

NICE ATC customers include:

NATS	National Air Traffic Services (UK)
FAA	The Federal Aviation Administration (US)
NAV Canada	Air Navigation Services (Canada)
SkyGuide	Air Traffic Services (Switzerland)

NICE is a Member of the following associations:

IFATCA	International Federation of Air Traffic Controllers' Associations
IFATSEA	International Federation of Air Traffic Safety Electronic Associations
ATCA	Air Traffic Control Association
ICAO	International Civil Aviation Organization



NICE Systems (NASDAQ: NICE) is the leading provider of Insight from Interactions™ solutions, based on advanced analytics of unstructured multimedia content – from telephony, web, radio and video communications. NICE is revolutionizing VoIP interactions management with state-of-the-art solutions for IP contact centres, branches, and command and control centres. NICE's solutions are changing the way organizations make decisions, helping them improve business and operational performance, address security threats and be proactive. NICE has over 24,000 customers in 100 countries, including over 75 of the Fortune 100 companies.

More information is available by calling your local NICE office, email nicesystemsemea@nice.com or visit us on the web at www.nice.com

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